

August 20, 2007

2081 N. 15th Avenue / Melrose Park, Illinois 60160
Phone: (708) 681-8800 Fax (708) 681-8929
www.concare.com

Mr. Chuck Smith
New Office Temps Ltd.
One East Wacker Drive
Suite 2400
Chicago, IL 60601

Dear Mr. Smith:

It's not often that a business relationship produces value beyond expectations, but I had to write you to express my appreciation for the consistently excellent results we have achieved with NewHire and Eddie Pina.

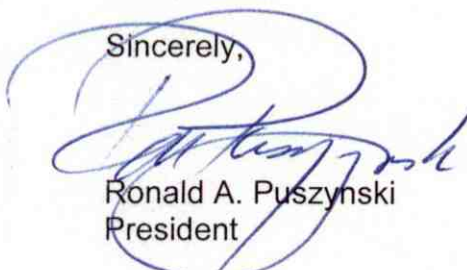
I contacted you a few years ago to improve the hiring process at Concare. We needed to make better hiring decisions and really didn't have the skill set to effectively accomplish that. NewHire provides a consistent method to collect candidate information and make preliminary evaluations without burdening our internal staff. Then, Eddie Pina's interviewing skills and experience help me identify the best potential employees. Along with other parts of our hiring process, Eddie, as a third party, gains insights which aren't readily shared with me by the candidates.

But the real value to me is the consistent effort we both are making to identify new talent. You know that it has taken us as long as six months to identify the right person, but that patience is paying off in our results. And what's interesting is that our hiring process has discovered unlikely talent, candidates I might not have even taken a look at without Eddie Pina's input. His knowledge of what we are seeking and familiarity with our business and expectations is a significant plus.

NewHire has changed the complexion of our company's team in many positive ways. I want to thank you for helping improve the depth of Concare's talented workforce.

Concare...We Treat Floors Right.®

Sincerely,


Ronald A. Puszynski
President

